

### Keeping Drivers On the Go

Wherever They Go!

# **ROADSIDE ASSISTANCE**



## **Product Overview**

» 24/7 Roadside Assistance
» New & Used Car Price Quotes
» Roadside Assistance Reimbursement
» Motorhome Rental Discounts
» Nationwide Gas Savings Locator
» Lock Out Service & Reimbursement
» Travel Guide & Information
» Hotel & Auto Rental Discounts
» Personalized Trip Planner

Roadside assistance provides peace-of-mind auto-related emergency services to members whose vehicles are disabled. Emergency services are dispatched via a toll-free emergency dispatch service number, whereby members can call our toll-free customer service number listed on their membership card 24 hours a day to request "dispatch" service, and we will arrange to send help to their disabled vehicle from a participating facility.

# **Emergency Roadside Assistance**



#### **Towing Service**

Available through a toll free service number, Vehicle Towing provides members with 15 free miles of pointof-service towing upon vehicle breakdown to a destination of their choice.

#### **Car Won't Start**

Our car-starting service is available to members to provide a battery jump and/or minor roadside adjustments to start the car, even if it's in their own driveway.

#### **Out of Fuel**

Should an active member run out of fuel, an emergency fuel supply will be delivered to a member immediately. The member only pays for fuel at the current pump price.

#### **Lockout Service**

If a member or their spouse lock their keys in the car, or lose their keys, we will make arrangements to get their keys out of the car, or to replace the car lock.

#### **Car Stuck**

If a member's vehicle is stuck in a ditch, mud or snow, but is accessible from a normally traveled road, service will be given to tow or winch the vehicle.

#### **Flat Tire**

Flat tire repair service replaces a member's flat tire with their spare tire at the point of disablement. In addition, towing will be provided if the tire cannot be changed or a spare is unavailable.

# Dispatchers Are Available 24/7, 365 Days a Year!

#### **New Car Price Quotes**

This service removes the salesman from the car buying experience by providing members with price quotes for specific vehicle makes, models, styles, and colors in the comfort of their own homes, and without being up-sold to more expensive models. In addition, our dedicated reps work with banks & finance companies to help members secure new vehicle financing.

#### **Used Car Price Quotes**

The Used Car Quotation service provides members with valuable used car analysis on trade-in, dealer, & private party vehicles, including average retail values of used cars based on their year, make, model, equipment and mileage. This information can be used to help make reasonable offers on used car purchases, or to help negotiate better trade-in rates.

#### **Rental Car Discounts**

The Rental Car Discount Program provides members with discounts of up to 15% off on pre-booked rental cars using our exclusive rate discount codes at most major rental car companies including National, Alamo, Avis, Budget, Dollar, Hertz, Fox, and Thrifty auto rental agencies, and at all participating locations in the United States, Canada and worldwide.

#### **Motorhome Rental Discounts**

Motor-home Rental Discounts save members 10% off time and mileage charges at over 130 RV rental locations. Whether planning family vacations, cross-country moves, or trips to sporting events, Cruise America & Cruise Canada have a vast selection of compact, standard, and large vehicles to meet member's needs.

#### **Hotel Discounts**

The Hotel & Vacation Rental discount program allows active members to save up to 15% on over 975,000 hotel rooms in 22 countries, as well as over 68,000 other vacation rentals worldwide. Through our direct partnerships with the top names in the hospitality industry, users can travel smarter and cheaper by booking direct using our exclusive rate discount codes.

#### **Personalized Road Trip Planner**

Members can create great road trips throughout the USA and Canada. They can use our personalized road trip planner to schedule travel stops, attractions, hotels, campgrounds, national parks and more. Members will be able to plan their entire road trip before departing on an adventure. Knowing exactly where to go and what to expect will make a member's road trip an enjoyable and safe experience for their entire family.



## For Breakdowns, Lockouts, Flat Tires, & More Help is Just a Phone Call Away!



### **Ocenture**, LLC

#### **United States**

Corporate Headquarters: 6440 Southpoint Parkway, Suite 300 Jacksonville, FL 32216

Mailing Address: PO Box 1559 Ponte Vedra Beach, FL 32004

(904) 766-1600 Voice (407) 393-5517 Fax us@ocenture.com

#### Romania

Str. Pantelimon Halipa nr. 13B Iasi, 700661 Romania Ocenture is an industry leader in private label product development, support and implementation. The Ocenture system offers highly customized solutions to increase sales, profit opportunities and retention rates. Our clients include many of the top home security companies, direct selling companies, credit card companies, national insurance companies, affinity groups, national associations, and marketing and sales organizations.

